

# Thank you for registering for ZOO ON THE MOVE!

We look forward to highlighting your event with a personal encounter with the Zoo's amazing animal ambassadors!



# ZOO ON THE MOVE!

## PROGRAM INFO

- **Length of Program:** Programs are approximately forty-five minutes.
- **Payment:** Payment must be received within two weeks of registration.
- **Refunds:** Zoo on the Move payments are non-refundable unless cancelled by the Cincinnati Zoo. To reschedule a Zoo on the Move program, please contact us at least two weeks in advance.
- **Check-in:** Your Zoo presenter will check-in with you prior to your event to confirm details.

## PROGRAM REQUIREMENTS

- Zoo animals **MUST NOT** be near or mixed with non-Zoo animals.
- There must be a staging area for the animals where the public is **NOT PERMITTED**. This area must be cool in the summer, warm in the winter, and well ventilated.
- Our animals require complete privacy while they are in their crates. Whether in or out of their crates, disruptive behavior & excessive noise is unacceptable in their area. This includes (but is not limited to) machinery, loud music, and crowd conduct.
- Appropriate shade and shelter must be available. Animals cannot be in direct sunlight.
- Outdoor programs will be presented only if weather conditions permit. An indoor location must be set aside in case of inclement weather or temperature.
- Many of our animals cannot be outside in temperatures over 80 degrees or under 60 degrees. This does not apply to all species, but it does apply to the majority. Please consider this when determining the location.
- The presenter will need a parking space close to the presentation site.
- Presenters have the authority to cancel or stop a program if they feel the animals' welfare is jeopardized.
- Group behavior is the responsibility of the group leader not the Zoo.

**QUESTIONS?** Call us any time at 513-559-7767.